

## 170.315(f)(7) – Health Care Surveys

### Real World Testing 2023

#### GENERAL INFORMATION

Plan Report ID Number: 2023v1\_F7

Developer Name: Systemedx, Inc.

Product Name(s): Systemedx Clinical Navigator

Version Number(s): 2022.12

Certified Health IT

CHPL Product Number: 15.04.04.2857.Syst.22.01.1.221215

ONC-ACB Certification ID: 15.04.04.2857.Syst.22.01.1.221215

Developer Real World Testing Page URL: <https://www.systemedx.com/mipssolutions.html>

#### JUSTIFICATION FOR REAL WORLD TESTING APPROACH

Having access to stored data, we will be monitoring over time the specified metrics for each applicable measure via database queries. This will allow us to easily confirm utilization as well as see trends over time for the measures for different care settings.

#### STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS-SVAP AND USCDI)

No updates concerning this measure for Systemedx Clinical Navigator version 2022.12

#### MEASURES USED IN OVERALL APPROACH

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##### DESCRIPTION OF MEASUREMENT/METRIC

The number of CDA exports with type of Health Care Survey performed per clinical setting.

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##### ASSOCIATED CERTIFICATION CRITERIA

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##### JUSTIFICATION FOR SELECTED MEASUREMENT/METRIC

Shows active engagement by clinics via actions taken to export data for the purposes of participating in Health Care Surveys.

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##### CARE SETTING(S)

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List each care setting which is covered by the measure and an explanation for why it is included.

| Care Setting                        | Justification  |
|-------------------------------------|--|
| Ambulatory Internal/Family Medicine | All care settings have access to utilize this functionality. |
| Ambulatory Orthopedics              | All care settings have access to utilize this functionality. |
| Ambulatory Allergy Clinics          | All care settings have access to utilize this functionality. |
|                                     |  |
|                                     |  |

#### EXPECTED OUTCOMES

Although clinical navigator has the capability to allow providers the ability to perform CDA exports in formats appropriate to be used for healthcare surveys. Possible lack of eligible surveys or possible lack of interest by clinics to participate in active engagement with healthcare surveys results with the likelihood of clinics to utilize this functionality to be low.

As such, the expected outcome for this measure is that there will be a low number of client records that participated in any form of engagement with HealthCare Surveys across all Care Settings.

The methodology and ability to perform actions related to Immunizations should be present and uniform across all care settings.

The results of the metrics provided should demonstrate this over time.

#### SCHEDULE OF KEY MILESTONES

| Key Milestone                                       | Care Setting                                | Date/Timeframe |
|---|---|----------------|
| First Quarter: Observed data over a period of time  | Internal Medicine<br>Orthopedics<br>Allergy | Jan - March    |
| Second Quarter: Observed data over a period of time | Internal Medicine<br>Orthopedics            | March - June   |

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|   |   |             |
|---|---|-------------|
|   | Allergy                                     |             |
| Third Quarter: Observed data over a period of time  | Internal Medicine<br>Orthopedics<br>Allergy | July - Sept |
| Fourth Quarter: Observed data over a period of time | Internal Medicine<br>Orthopedics<br>Allergy | Oct - Dec   |
|   |   |             |

**ATTESTATION**

This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the Health IT Developer's Real World Testing requirements.

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Date: 09/29/2023

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